

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

Complaint No.4114/MLN/IT/2022

Dated: 20.09.2022* R.O. Multan

Mr. Irshad Ahmed Khan Dr.,
Qalandrani House, Imran Colony,
D.G. Khan.

... Complainant

V e r s u s

The Secretary,
Revenue Division,
Islamabad.

... Respondent

Dealing Officer	:	Dr. Khalil Ahmad, Advisor
Appraisal by	:	Muhammad Tanvir Akhtar, Advisor
Authorized Representative	:	Mr. Riaz Ahmad Raja, ITP
Departmental Representative	:	Syed Nadeem Akhtar, IRAO, RTO, Multan

ORDER

The complaint was filed under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) against Non-issuance of NOC.

2. Facts in brief are that the Complainant is an individual and derived professional income as a Doctor from DHQ Hospital, Muzaffargarh as Chief Consultant (BS-20). He retired w.e.f. 09.09.2022 vide Government of the Punjab Primary & Secondary Health Care Department Notification No.SO (SC) 1-22/09 dated 02.09.2022. The above letter were dispatched in the name of the Assistant Commissioner Inland Revenue, Muzaffargarh vide No.HR-16796 dated 09.09.2022 seeking NOC from the Deptt. Again the Complainant himself sent a reminder dated 16.09.2022, but upto date NOC has been issued. Non-issuance of NOC is delaying preparation/finalization of pension documents.

3. The complaint was referred to the Secretary Revenue Division,

* Date of registration in FTO Sectt.

for comments, in terms of Section 10(4) of the FTO Ordinance read with Section 9(1) of the Federal Ombudsmen Institutional Reforms Act, 2013. In response thereto, the Chief Commissioner-IR, RTO, Multan submitted Para-wise comments of the Commissioner-IR, Multan Zone dated 03.10.2022 vide letter dated 04.10.2022 stating therein that the Complainant adjusted refund claim for Tax Year 2015 & 2016 against admitted tax liability for Tax Year 2017. Subsequently the Complainant also filed complaint before Hon'ble FTO regarding non-issuance of refund for Tax Years 2015 & 2016. In the light of the Recommendations of the Hon'ble FTO, refund for Tax Years 2015 & 2016 were issued. As the Deptt has already issued refund for Tax Years 2015 & 2016, however, the admitted liability for Tax Year 2017 is still outstanding and the Complainant has also been informed vide letter dated 21.09.2022. As soon as the Complainant deposits the outstanding admitted tax liability for Tax Year 2017 amounting to Rs.95,792, the NOC will be issued accordingly.

4. During the investigation, the Complainant deposited outstanding tax demand of Rs.95,792 for Tax Year 2017. Thereafter, the Deptt has submitted a copy NOC issued on 18.10.2022 in favour of the Complainant. The AR telephonically acknowledged its receipt and did not press the complaint further.

5. As the grievance of the Complainant for issuance of NOC stands addressed consequent upon intervention of this forum, the investigation is closed. File be consigned to record.

(Dr. Asif Mahmood Jah)
(Hilal-i-Imtiaz) (Sitara-i-Imtiaz)
Federal Tax Ombudsman

Dated: 4 / 11 / 2022


Director
FTO Secretariat
Islamabad